

The company policy about quality, safety and environment care is a strategic factor that ensures rationalization, added value, competitiveness and reliability for Luxy, not just a simple element of commercial appeal, but a commitment to disclose it in every possible way; for the employees through the permanent display on the noticeboard, while for all exterior visitors with a clearly visible link on our website www.luxy.com where people can both view and download it.

We strongly believe that economic growth, social progress, environmental care and occupational health and safety are elements that interact with each other and contribute to improving the quality of life. In order to ensure sustainable development in the world and to ensure that future generations can also benefit from a better quality of life, it is necessary to ensure a fair balance between these elements.

Climate change, the threat of pollution to our health, the way we use natural resources and the excessive production of waste weighs heavily on our habitat.

The EU is approaching these issues with specific regulations and by encouraging new ways of working and cleaner technologies: policies that **Luxy** has welcomed, believing that they can also be beneficial for innovation and competitiveness, factors that in turn give impulse to economic growth and, therefore, social welfare.

For this reason the company has adopted since a long time a Quality and Environmental Management System and OHS, certified according to the Standard UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015, UNI ISO 45001:2018. Recently specific tests have been carried out to meet the various criteria for CAM Furniture according to the UNI EN ISO 14021:2016 standard.

This, for the company, is a starting point for improving the quality standards of the activities carried out in the company. With a view to constant development, Luxy continues to direct its company policy and commercial strategies towards full customer satisfaction, aiming to be reliable and competitive in the market, while ensuring, at the same time, an excellent quality-price ratio of its products.

In the logic of Certification, Luxy has adopted a general organizational model that allows the management of the various operational processes to be integrated in a coherent and successful way: not only those related to design and production, procurement and logistics, quality control and customer satisfaction, but also those related to employees, marketing, administration, environment, security, IT and stakeholder satisfaction.

In order to accomplish with the above, the company has promoted and realized following activities:

- **Know customers' needs**, trying to perceive in advance their expectations for Quality, Environment and OHS and, acting to give them full satisfaction;
- Adopting, through everyone's contribution, a business management based on an accurate **analysis of the context and risks and opportunities evaluation** for the product quality, the environment and OHS, in order to act constantly towards the focus of prevention and improvement on all aspects;
- **Create a pool of people** to consolidate the Quality, Environment and Safety area specifically dedicated to this branch, directed by the Management Representative, actively involved in the constant control, in the continuous improvement of the Company Systems and in the compliance of the Company activities with the current legislation;
- **Commitment to empowering** all company functions from Top Management to all workers in the management of the Integrated Management System in order to ensure compliance with environmental and OHS laws, promote preventive rather than reactive actions;
- **Involve and include** all company functions and workers in the sustainable development of the organization and the achievement of the organization's objectives;
- **Minimize emissions, discharges and waste into the environment**, and at the same time **use materials** that are as **eco-sustainable** as possible, with absence of carcinogenic and mutagenic substance;
- **Train and involve** all the staff working in the company in order to raise their awareness and inform them about the objectives contained in the Quality, Environment and Safety Policy and to outline a better professional preparation, closely related to the guidelines mentioned above;
- **Make it easy** for customers and external suppliers to consult useful and constantly updated information about the company and its products, through the website www.luxy.com.
- **Be an active part** of the social network on the territory and assume the responsibilities of this role, contributing, even minimally, to the protection of the planet.
- Periodically **monitor** the efficiency of the management system in order to redefine the plans for improvement and growth of the organization.

Lonigo, 08/06/2020

Managing Director

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